

Privacy Policy

One of the main priorities of E-Global Trade & Finance Group, Inc. is to protect the privacy and safeguard of the personal and financial information of our clients and website visitors. It is explained in following Privacy Statement how we collect and protect the information.

Collection of personal information

As an internet broker we collect essential information to open an account, to transact business efficiently and to protect your assets and privacy. Therefore, we gather information to help us assess your needs and preferences.

In more details, the information we require from you includes your name, e-mail address, telephone number, mailing address, the birth date and location information.

Usage of personal information

We use personal information only as appropriate to supply you with quality service and security. For instance, the information collected from you can be used in verification of your identity and contact information. Additionally we may use this information to set up your trading account; issue an account number and secure password; maintain your account activity, and contact you with account details. This specific information helps us to improve our service support, inform you about additional product lines, services or promotions that will be of your prime interest.

Our affiliates and partners

We may share the information with affiliates if it is required to provide the product or service you have requested or to provide you the opportunity to participate in the product or services our affiliates offer. We may also build partnerships and alliances, which can include joint marketing agreements, with other companies who provide high-quality products and services that are of our client's interest. In turn to ensure that these products and services are delivered in practical and relevant manner, as well as they meet our needs, we may share the information with our partners, affiliates and alliances. This allows them to better understand the most relevant and useful aspects of the

offers. The use of our client's personal information is limited to the purposes identified in our relationship with the partner or affiliate.

Non-affiliated third parties

We do not sell, lease, license or disclose your personal information to any third party for any reason, except as described below.

We reserve the right to disclose your personal information to third parties where required by law to regulatory, law enforcement or other government authorities. We may also disclose your information as necessary to credit reporting or collection agencies, or when necessary to protect our rights or property.

By means of improving our service to you, we may engage another business to help us to carry our certain internal functions such as client service, account processing, fulfillment, client satisfaction surveys of other data collection activities relevant to our business. Use of the information shared is strictly limited to the routine of the task we demand and for no other purposes. Moreover, all third parties which we share personal information with are required to protect the information in a similar to us way.

Restriction of responsibility

If you decide to purchase a product of service offered by another company, any personal information you share with that company will no longer be controlled under our Privacy statement. We have no responsibility for the privacy policies or the content of other sites we link to and have no control over the use or information protection provided by those Web sites. If you decide to link to a co-branded Web site or to a linked Web site, you may be required to provide registration or other information. Please note that the information you are providing will be to a third party, and you will have to familiarize yourself with the privacy policy by that third party.

Opting out disclosures of non-public information

You may ask us not to disclose non-public information to certain non-affiliated third parties. Please contact a client service representative to opt out of sharing non-public personal information with non-affiliated third parties. An opt out election made by one account owner of a joint account is applicable to all account owners of the joint account. An opt-out election must be made for each separate account you hold with us.

Use of cookies

Cookies are used by our company assist us in securing your trading activities and enhance the performance of our Web site. (Cookies are small text files sent from the Web server to your computer.) Cookies used by us do not contain any personal information nor do they contain account or password details. They simply allow the site to recognize that a page request comes from someone who has already logged on.

We may share Web site usage information about visitors to the Web site with well-known and reputable advertising companies for targeting our Internet banner advertisements on this site and other sites. For this reason, pixel tags (also called clear gifs or web beacons) may be used to note the pages you've visited. The information assembled by the advertising company through the use of these pixel tags is not personally identifiable.

To manage and improve our Web site, we may use a third party to track and analyse the current usage and statistical volume information, including page requests, form requests, and click paths. The third party may use cookies to track behaviour and may set cookies for us. However, these cookies do not contain any personally identifiable information.

Communications

If not indicated for a particular service, any communications or material of any kind that you e-mail or transmit through the services, including data, information, comments, questions or suggestions will be seen as non-proprietary and non-confidential.

By accepting this Agreement you grant a license to us to use your Communications in any way we think fit, either on the Web site or elsewhere, with no liability or obligation to you. We are always free to use any concept, idea, know-how or technique or information contained in your Communications for any purpose including, but not limited to, developing and marketing products.

We are enabled, but not obligated, to review or retain your Communications. We may monitor your Communications to evaluate the quality of the service received by you, your compliance with this Agreement, the Security of the Web site, or for other reasons. You agree that such monitoring activities will not entitle you to any cause of action or other right with respect to how we manage your Communications. In no event we will be

responsible for any damages, expenses, costs or other liabilities incurred by you as a result of our monitoring activities.

Refund Policy

All our sales are final. If in the description of one of our products or services the refund is included then that condition overrides this policy. Your money will be refunded (funds sent back to you via the same route you sent to us) as long as you deposited an account and did not trade for 30 days.

Changes to the Privacy Statement

Occasionally, we may change or update this Privacy Statement. In the event we significantly change this Privacy Statement, the revised Privacy Statement will promptly be published on the websites and we will post a notice informing you of such changes. We encourage you to regularly check back and review this policy, so that you will always know what information we collect, the ways we use it, and to whom we disclose it. If you have any questions that this statement does not address, please contact a Client Services representative.