



CLIENT AGREEMENT

1. General conditions

- 1.1. Client agreement, Regulation and Notice of risk determine conditions and procedure of rendering of services on organizing conversion currency arbitrage operations. The terminology used in documents can be found in a separate application.
- 1.2. Agreement is made between E-global Trade & Finance Group, Inc., hereinafter referred to as Company, and an individual who opened an account in the Company, hereinafter referred to as Client.
- 1.3. The place of Company's registration is accepted to be the place of signed Agreement.
- 1.4. Opening hours: 24 hours a day from 00.00.01 Central European Time (CET) Monday till 23.00.00 CET Friday.
- 1.5. Holidays listed on Company website are the exception to 1.4

2. Opening account

- 2.1. To open an account Client must fill in registration form on Company Website: <http://www.eglobal-forex.com> or Client Questionnaire.
- 2.2. Client accepts conditions of the Agreement, Regulation and Notice of risk.
- 2.3. Client adds money to account within thirty days from the moment of opening.

3. Calculating procedure

- 3.1. US Dollar or Euro is the deposit currency; all adding and withdrawing operations are made in US Dollars or Euro.
- 3.2. Client has the right to control adding money to and withdrawing money from trade account.
- 3.3. Automatic adding is possible at any time.
- 3.4. Client is able to withdraw any amount of money from his account, but may not exceed the balance so that his account isn't closed because of margin lack (margin call).
- 3.5. Orders on adding and withdrawing money are accepted in working hours and their execution is realized in working hours of payment department (08:00 – 15:00 CET). Company promises to transfer money to specified requisites within two working days, if they are equal to the adding requisites. Special cases will be considered.
- 3.6. If there is doubt that a Client has fulfilled clauses 4.7-4.8, Company can extend time of order consideration for 3-5 working days.
- 3.7. Client incurs all losses connected with adding and withdrawing money to/from account.
- 3.8. Company has a right not to convert money from one payment system in another one.

4. Privileges and responsibilities

- 4.1. Company can change this agreement by sending a letter of notification five days before changes officially occur.



- 4.2. Company can increase spread and marginal requirements according to Regulation.
- 4.3. Company doesn't take responsibility for Client's activity or inactivity. Information offered by Company is introductory in its nature; it expresses the author's opinion and doesn't contain orders for any commercial actions.
- 4.4. Company is not responsible for dereliction of duties caused by failures in connection channels or Internet problems.
- 4.5. Client is responsible for the state of his trade account and security of his passwords.
- 4.6. Client has the authority to sign this agreement, make requirements, give orders and meet corresponding commitments.
- 4.7. Client confirms that all information given in registration form is true, precise and up-to-date.
- 4.8. Client has a legal source of money.
- 4.9. Actions carried out by Client according to the Agreement and Regulation do not break laws, regulations and other rules applied to Client or under Client's jurisdiction.
- 4.10. Company can nullify any order or close one or more positions at any time according to current price if Client violates 4.6 – 4.9 clauses of the Agreement.
- 4.11. Company can cancel orders handled with obvious dealer's mistake or fulfilled according to non-market quotation.
- 4.12. In the case of quotation mistakes Company can cancel orders made by Client.
- 4.13. Company can recognize operations on the trade server as non-market, if there are objective reasons.
- 4.14. Company can ask the Client for sending his identity document, also in electronic format.
- 4.15. Company can block an account used by Client not for its intended purpose (including conversion).

5. Administration of claims and disputes.

- 5.1. Claims for lost profit are not considered.
- 5.2. Company doesn't repair moral damages.
- 5.3. All claims are sent to dispute@eglobal-forex.com, not later than 1 day from daily Confirmation receipt.
- 5.4. Term of the claim consideration is not more than 14 working days.
- 5.5. If a disputable situation is not described in Client agreement, Regulation or Notice of risk, Company can solve this problem in accordance with its working practice.

E-Global Trade & Finance Group, Inc.